



Mumbulla School Parent and Carer Code of Conduct

Aim

An engaged community who share and live our school's values and who support our endeavours, is critical in helping us to build and maintain an effective school. Appropriate conduct on school grounds by everyone is central to ensuring we achieve this goal. Our staff and students work to a Code of Conduct and this document is intended to provide similar guidelines for parents/carers. Specifically, this Code of Conduct is intended to:

1. provide a set of general principles to guide parents/carers in their interaction with staff, students and other parents/carers of Mumbulla School;
2. communicate the School's expectation as to how parents/carers conduct themselves when on School grounds; and
3. explain how parents/carers can direct their concerns.

This Code is not intended to comprehensively address every situation but is a general guide only.

At Mumbulla School we anticipate that parents and carers will:

- support the School ethos and values
- show an active interest in their child's schooling and progress
- cooperate with the school and demonstrate behaviour that achieves the best outcomes for your child
- support school staff in maintaining a safe and respectful learning environment for all students
- initiate and maintain constructive communication and relationships with school staff regarding their child's learning, wellbeing and behaviour
- contribute positively to behaviour support plans that concern your child
- use appropriate channels of communication for reasonable, constructive criticism for situations when parents are dissatisfied with the quality of teaching and learning, the quality and management of pastoral care, the timely follow up of issues and concerns, or the assistance and service they have received from Mumbulla School
- never approach a student(s) in the school grounds or during a school related

- activity to intervene in personal disputes
- use the processes and procedures in the *Mumbulla School Grievance Policy* for complaints and grievance resolution

Personal Behaviour

As parents/carers you are our students' biggest role models. Accordingly, the School expects a high standard of personal behaviour from parents when on School grounds, including but not limited to such things as:

1. Refraining from using offensive, insulting or derogatory language or conduct on school grounds. This includes wearing clothing with offensive language or logos.
2. All education facilities are strictly non-smoking. Please refrain from smoking within sight of the boundary of the school property and while on school excursions, camps or activities.
3. Not possessing on School grounds, or attending a School event if affected by alcohol or any other intoxicant.

Interaction with staff, other parents/carers and students

Parents/carers are expected to interact civilly with staff, students and other parents/carers at all times. Abusive language, raising your voice, insulting or violent behaviour to **anyone** on School grounds is not appropriate and will not be tolerated.

It is not appropriate to discipline another parent's/carer's child whilst on School grounds. Physical contact can be an assault and is a serious matter. Parents/carers with concerns about the interaction between students on school grounds (principally at drop off and collection times) must address their concerns to their child's class teacher.

Parents/carers with concerns regarding their child's learning are encouraged to schedule a meeting with their child's class teacher so concerns can be given the attention they deserve. Appoints can be made through the teachers or the Front Office. Collection and drop off is when staff are busiest and at these times, class teachers may not be able to give your concerns their full attention.

Continuing concerns should be directed to the Education Manager.

Consequences of Unacceptable Conduct

Mumbulla School for Rudolf Steiner Education expects its entire staff to deal professionally, competently and courteously with all parents and carers, including during those exceptional interactions where parents and guardians violate the staff's inherent right to be treated with civility and respect. Mumbulla School will however reserve the right to:

1. Limit the physical access to the school or school activity.

2. Limit the communication with staff.
3. And if no resolution can be reached, terminate the enrolment contract for those parents and carers who are involved in repeated situations concerning verbal intimidation, escalating anger, abusive language or physically threatening behavior.

Communication and the potential for conflict

The School will endeavour to assist parents/carers manage conflicts as best it can but can only do this if it is informed of such matters. In some circumstances parents/carers are required by law to advise the School of areas of potential conflict, such as parenting and family court orders.

Whilst there is no obligation to inform the school of other situations where parents/carers may be in dispute (e.g. separation or other Court Orders in place between parents/carers or people at the school) any information received of this nature will be treated in strict confidence.

In any event, the School expects parents to behave lawfully on School grounds and observe the terms of any order, obligation or undertaking they may be subject to.

Related Documents:

1. Staff Code of Conduct
2. Grievance Policy and Procedures
3. Mumbulla School Handbook