



FOR RUDOLF STEINER EDUCATION LTD.

Mumbulla School Parent/Guardian Code of Conduct

Purpose

An engaged community who share and live our school's values and who support our endeavours, is critical in helping us to build and maintain an effective school. Appropriate conduct on school grounds by everyone is central to ensuring we achieve this goal. Our staff and students work to a Code of Conduct and this document is intended to provide similar guidelines for parents. Specifically, this Code of Conduct is intended to:

1. provide a set of general principles to guide parents in their interaction with staff, students and other parents of Mumbulla School;
2. communicate the School's expectation as to how parents conduct themselves when on School grounds; and
3. explain how parents can direct their concerns.

This Code is not intended to comprehensively address every situation but is a general guide only.

Code of Conduct for Parents and Guardians

Mumbulla School for Rudolf Steiner Education anticipates that parents and guardians will:

- support the School ethos and values
- show an active interest in their child's schooling and progress
- cooperate with the school and demonstrate behaviour that achieves the best outcomes for your child
- support school staff in maintaining a safe and respectful learning environment for all students
- initiate and maintain constructive communication and relationships with school staff regarding their child's learning, wellbeing and behaviour
- contribute positively to behaviour support plans that concern their child
- use appropriate channels of communication for reasonable, constructive

criticism for situations when parents are dissatisfied with the quality of teaching and learning, the quality and management of pastoral care, the timely follow up of issues and concerns, or the assistance and service they have received from Mumbulla School

- never approach a student(s) or other parent in the school grounds or during a school related activity to intervene in personal disputes
- use the processes and procedures in the *Mumbulla School Grievance Policy* for complaints and grievance resolution

Interaction with staff, other parents and students

Parents are expected to interact civilly with staff, students and other parents at all times. Abusive language, raising your voice, insulting or violent behaviour to **anyone** on School grounds is not appropriate and will not be tolerated.

It is not appropriate to discipline another parents' child whilst on school grounds. Physical contact can be an assault and is a serious matter. Parents with concerns about the interaction between students on school grounds (principally at drop off and collection times) must address their concerns to their child's class teacher.

Parents with concerns regarding their child's learning are encouraged to schedule a meeting with their child's class teacher so concerns can be given the attention they deserve. Collection and drop off is when staff are busiest and at these times, class teachers may not be able to give your concerns their full attention.

Continuing concerns should be directed to the Education/Communication Manager.

Communication and the potential for conflict

The School will endeavour to assist parents manage conflicts as best it can but can only do this if it is informed of such matters. In some circumstances parents are required by law to advise the School of areas of potential conflict, such as parenting and family court orders.

Whilst there is no obligation to inform the school of other situations where parents may be in dispute (e.g. separation or other Court Orders in place between parents or people at the school) any information received of this nature will be treated in strict confidence.

In any event, the School expects parents to behave lawfully on School grounds and observe the terms of any order, obligation or undertaking they may be subject to.

Consequences of Unacceptable Conduct

Mumbulla School for Rudolf Steiner Education expects its entire staff to deal professionally, competently and courteously with all parents and guardians, including during those exceptional transactions where parents and guardians violate the staff's

inherent right to be treated with civility and respect. Mumbulla will however reserve the right to:

1. Limit the physical access to the school or school activity.
2. Limit the communication with staff.
3. And if no resolution can be reached, terminate the enrolment contract for those parents and guardians who are involved in repeated situations concerning verbal intimidation, escalating anger, abusive language or physically threatening behaviour.